HIPAA Provider Outreach Initiative for Vision Care

by the

District of Columbia, Department of Health, Medical Assistance Administration

and the

HIPAA Provider Outreach Team
June 9, 2003





Today's Agenda

HIPAA Overview

New Vision Care Billing Policy

Electronic Data Interchange





HIPAA Overview





Objective

- Overview
 - Administrative Simplification
 - Background
 - Goals
 - **Benefits**
 - HIPAA Rules





Background

- **▶** Health Insurance Portability & Accountability Act
 - Portability
 - Insurance Reform
 - Accountability
 - Criminal and Civil Penalties
 - Administrative Simplification
 - Health Care Transactions and Code Sets
 - Privacy
 - Security
 - National Identifiers





Goals

- Increase the use and efficiency of electronic methods of exchanging standard health care information
- Reduce the number of forms, the methods of completing claims, and other health care related documents





- Benefits
 - Lower administrative costs
 - Enhance accuracy of data and reports
 - Increase provider satisfaction
 - Reduce processing time and improving cash management





Regulation	NPRM Published	Final Rule Published	Compliance Deadline
Transactions & Code Sets	05/07/98	08/17/00	10/16/03
Privacy	11/03/99	12/28/00	04/14/03
National Employer Identifier	06/16/98	05/31/02	07/30/04
Security	08/12/98	2/20/03	04/21/05
National Provider Identifier	05/07/98		





Regulation	NPRM Published	Final Rule Published	Compliance Deadline
National Individual Identifier National Health Plan Identifier	Not	Publis	
Claims Attachment Enforcement	5/19/03- 5/24/03		





- Standardized Transaction Sets
 - **▶** ANSI ASC X12N 837 = Health Care Claim (P, I, and D)
 - **▶** ANSI ASC X12N 835 = Health Care Claim Payment/Advice
 - **▶** ANSI ASC X12N 270 = Health Insurance Eligibility Request
 - **▶** ANSI ASC X12N 271 = Health Insurance Eligibility Response
 - **▶ ANSI ASC X12N 276 = Health Care Claims Status Inquiry**
 - ► ANSI ASC X12N 277 = Health Care Claims Status Response
 - ANSI ASC X12N 278 = Health Care Claims Service Referral/Authorization

- Code Sets
 - Nationally developed diagnosis and procedure codes
 - CPT, HCPCS, and ICD-9
 - Non-medical code sets detailed in the implementation guides
 - Must be used in all applicable standard transactions
 - No local codes





- Privacy Rule-April 14, 2003
 - An individual's rights to control access and disclosure of their protected or individually identifiable health care information.
 - Objectives of the Privacy Rule:
 - Give patients more control
 - Establish appropriate safeguards
 - Hold violators accountable





- ▶ Security Rule-April 21, 2005
 - Designed to protect:
 - Confidentiality
 - Integrity
 - Availability





- Identifiers
 - National Employer Identifier
 - National Provider Identifier
 - National Health Plan Identifier
 - National Individual Identifier





- Centers for Medicare and Medicaid Services
 - www.cms.gov/hipaa/hipaa2/default.asp
- Office of Civil Rights
 - www.hhs.gov/ocr/index.html
- Washington Publishing Company
 - www.wpc-edi.com/hipaa/HIPAA_40.asp
- Workgroup for Electronic Data Interchange
 - www.wedi.org.









New Vision Care Billing Policy





Objective

To briefly describe:

New Vision Care Billing Policy

HIPAA Review & Approval Process

New Provider Inquiry Policy





Agenda

- HIPAA Review and Approval Process
- New Vision Care Billing Policy
 - Overview
- CPT and HCPCS Crosswalk
- Claims Examples
 - Current Billing versus New Billing
- Transmittal Packet
 - How to read the Crosswalk Table
 - How to update your billing manual
- New Provider Inquiry Policy





HIPAA Review & Approval Process

- Six Step Process:
 - HIPAA Business Analyst Review
 - RHIA Analyst Review
 - Registered Nurse Review
 - MAA Subject Matter Expert Review
 - Local Code Set Committee Review
 - Approval by Interim Senior Deputy Director
- Result of Process:
 - MAA Transmittal Letter





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New Vision Care Billing Policy

Overview:

• Effective date: August 1, 2003

Use standard CPT and HCPCS codes to

EJKL

EJKLM

EJKLMN

bill claims

 Do not attach outside lab/provider fabrication invoice to claim

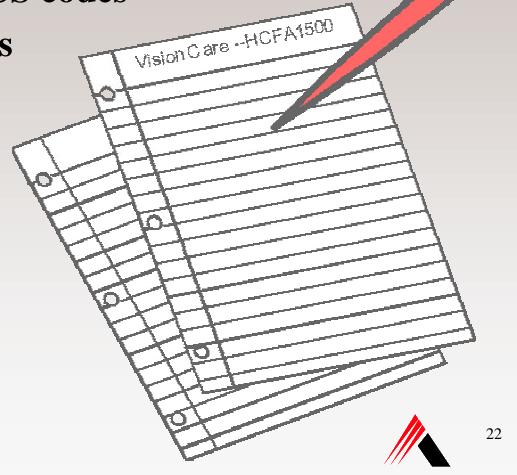
Keep invoices on file





New Vision Care Billing Policy

- CPT and HCPCS codes
 - Examinations
 - Fittings
 - Frames
 - Lenses





CPT and HCPCS Crosswalk: Exams

Current Code → **Standard Code**

- Opticians & Optometrists:
 - $Y2005 \rightarrow 92015 -52$
 - $Y2006 \rightarrow 92015$
- Ophthalmologists
 - $Y2005 \rightarrow 92002, 92012, & 92014$



Code Definitions:

- Y2005 visual examination (refraction)
- Y2006 comprehensive exam
- 92015 determination of refractive state
- 92002 intermediate, new patient
- 92012 intermediate, established patient
- 92014 comprehensive, established patient, one or more visits





New Vision Care Billing Policy: Fittings

- Repair/refittings
 - Current Code → Standard Code
 - $Y2327 \rightarrow 92370, 92371$



Code Definitions:

- Y2327 service payment for replacement and or major repairs replacing lenses, templates or face plates, etc., adjusting them to the patient's face, including subsequent adjustments
- 92370 repair/refit
- 92371 repair/refit w/ prosthesis for aphakia





New Vision Care Billing Policy: Fittings

- **Lab Fabrication or Provider Fabrication:**
 - Current Code → Standard Code
 - Y2340 or Y2344 \rightarrow 92340
 - Y2341 or Y2345 \rightarrow 92341
 - Y2342 or Y2346 \rightarrow 92342



Code Definitions:

- **-Y2340** single vision services, fabricated by wholesale lab
- **-Y2341** bifocal vision services, fabricated by wholesale lab
- **-Y2342** trifocal vision services, fabricated by wholesale lab
- -Y2344 single vision services, fabricated by provider
- **-Y2345** bifocal vision services, fabricated by provider
- -Y2346 trifocal vision services, fabricated by provider
- -92340 monofocal provider or lab fabricated
- -92341 bifocal provider or lab fabricated
- -92342 trifocal provider or lab fabricated





CPT and HCPCS Crosswalk: Frames

- Frames Single, Bifocal, & Trifocal
 - Current Policy:
 - Attach Invoice/Prescription to claim
 - New policy:
 - No Attachment
 - Standard Code: V2020



- **Code Definition:**
 - V2020 frames, purchases



CPT and HCPCS Crosswalk: Lenses

- Lenses
 - Current Policy:
 - Attach Invoice/Prescription to claim
 - New Policy:
 - No attachment
 - Use standard codes for each lens type:
 - Single: V2100-V2199, and/or V2410
 - Bifocal: V2200-V2299, and/or V2430
 - Trifocal: V2300-V2399, and/or V2499
 - Contact Lenses: 92310





CPT and HCPCS Crosswalk: Lenses

- Contact Lenses
 - No Change in policy:
 - Continue to obtain Prior Authorization
 - Continue to use Standard Code: 92310



 92310 - Prescription of optical and physical characteristics of and fitting of contact lens, with medical supervision of adaptation; corneal lens, both eyes, except for aphakia)



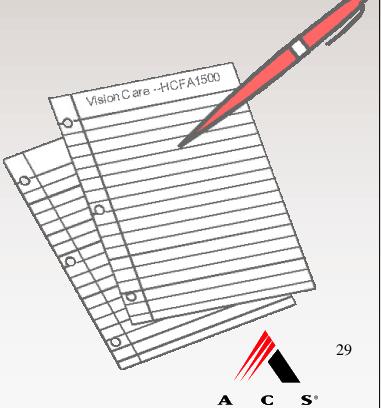


Claims Examples

- 1. Lenses/Frames with Laboratory Fabrication
- 2. Lenses/Frames with Provider Fabrication
- 3. Lenses/Frames with Provider Fabrication including an Exam
 - Real claims that are:
 - PHI de-identified
 - Selected examples
 - Use provider billed charges

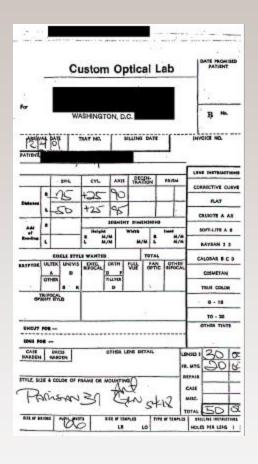
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Current Billing Frames & Lenses - Laboratory Fabrication

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New Billing Frames & Lenses - Laboratory Fabrication

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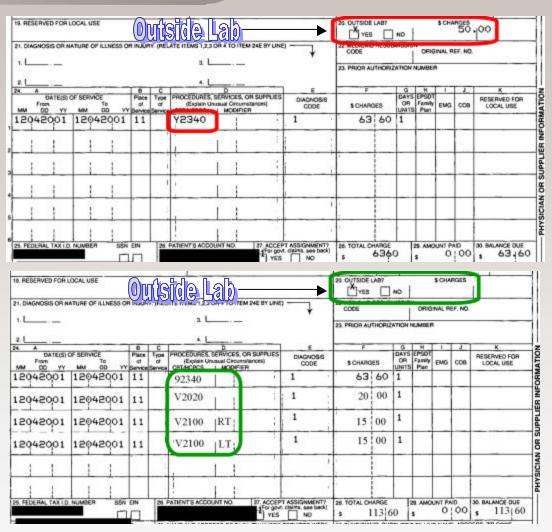




Current vs. New Frames & Lenses - Laboratory Fabrication

Current Local Codes

Standard Codes
Starting
August 1, 2003

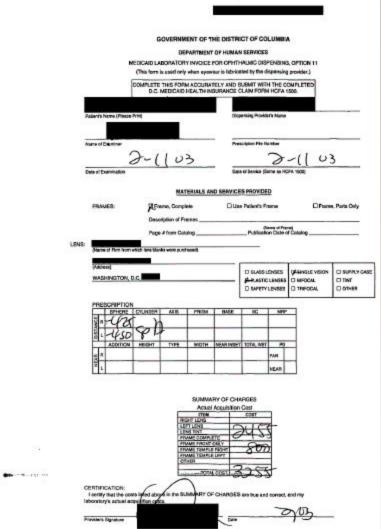






Current Billing Lenses/Frames - Provider Fabrication

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New Billing Lenses/Frames - Provider Fabrication

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No Attachment Needed (Keep on file)

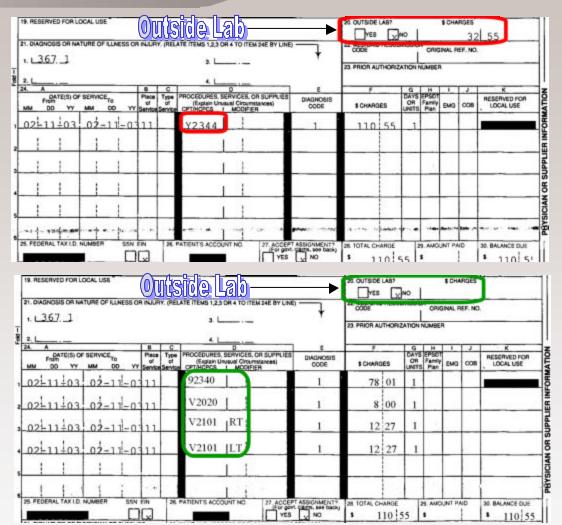




Current vs. New Lenses/Frames - Provider Fabrication

Current Local Codes

Standard Codes
Starting
August 1, 2003







35

Current Billing Lenses/Frames - Provider Fabrication - Exam

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New Billing Lenses/Frames - Provider Fabrication - Exam

PLEASE							APP	ROVED	OMB-0938-0008	
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MEDICARE MEDICAID CHAMPUS	CHAMPVA GRO	DUP FEO	CA OTHER	1a. INSURED'S I.D.	NUMBER		(FOR PF	OGRAM IN ITEM 1))
(Medicare #) (Medicaid #) (Sponsor's SSN)			(LUNG ISN) (ID)							
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)	3. PATIENT	S BIRTH DATE DD , YY	SEX	4. INSURED'S NAM	E (Last Na	me, First	t Name,	Middle I	Initial)	
5. PATIENT'S ADDRESS (No., Street)	6 PATIENT	RELATIONSHIP TO		7. INSURED'S ADD	offic all	Character				_
3. 7 ATIENT 3 ADDITESS (10., 51166)		Spouse Child		7. INSURED'S ADD	1E35 (ND.	, Street)			_	
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14. DATE OF CURRENT: MM DD YY OH OH C3 LLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY(LMP)	15. IF PATIENT H	HAS HAD SAME OR	SIMILAR ILLNESS.	16. DATES PATIEN	UNABLE	TO WO	AK IN C	URREN	T OCCUPATION	_
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(I certify that the statements on the reverse	RENDER			& PHONE						
apply to this bill and are made a part thereof.)										
04-23-03										
DATE				PIN#			A HCFA			

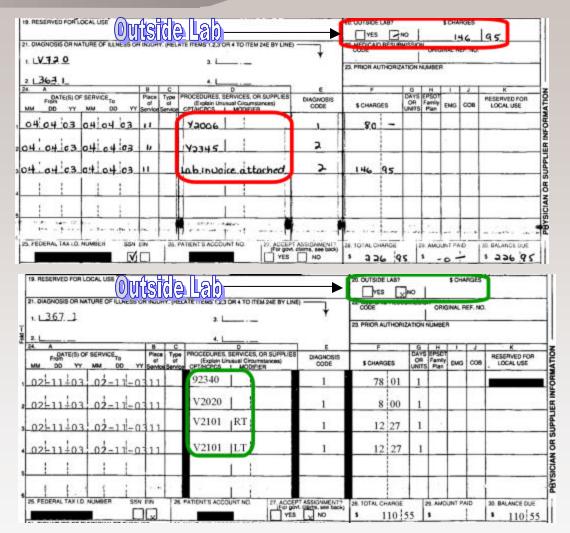
No Attachment Needed (Keep on file)



Current vs. New Lenses/Frames - Provider Fabrication - Exam

Current Local Codes

Standard Codes
Starting
August 1, 2003







38

New Vision Care Billing Policy - Summary

- ► Transition Date: August 1, 2003
- Do not submit invoices/prescriptions as an attachment to your claim
- Keep invoices/prescriptions on file
- Use Standard Codes (refer to Crosswalk Table)





Transmittal Packet—Crosswalk Table

Local Code & Modifier Description	Standard Code Description	Medicaid Rates	Remarks
Y2005	92015 -52	No Pricing Change	Optician and optometrist will bill this code for visual
VISUAL	Determination of refractive state.		examination.
EXAMINATION -	The examiner determines the		
REFRACTION	prescription required by evaluating		
	the effectiveness of a series of lenses		
	through which the pt is asked to		
	view an eye chart. Physician not		
	required to be present. A		
	prescription is issued, no fitting is		
	done at this time.		





Transmittal Packet—Billing Manual

Added a Revision Index

Updated pages are in your transmittal packet





Billing Manual Update - Revision Index

Revision Reference						
Section	Remove Page	Insert Page	Revised Page(s)	Description of Change		
Billing Manual Cover Page	N/A	Not numbered	New	§ Added standard Billing Manual cover page.		
Table of Contents	N/A	2-6	New	§ Added Table of Contents.		
Table of Contents	N/A	7	New	§ Insert Revision Index page, Revised Date of 05/03/03.		
Section 8.8	50	50	50	§ Added paragraph requesting provider name, tax id, provider Medicaid number, and name of person making call.		
Section 13.5	68-69	68-69	68-69	 Removed references to submitting attachments for Option I, Option II Added instructions for billing frames, lenses, and fittings using standard HCPCS codes 		
Section 13.6	72	72	72	 Removed references to submitting attachments for Option I, Option II Added instructions for billing frames, lenses, and fittings using standard HCPCS codes 		
Section 13.8	85	85	85	§ Removed reference to Option I and Option II for Block 20.		





New Provider Inquiry Policy

- When Calling the Provider Inquiry Unit
 - Please be prepared to provide:
 - Provider Name
 - Name of person calling on behalf of Provider
 - Medicaid Provider ID
 - Provider Tax ID/SSN (proposed new requirement)
 - Please be prepared to accept:
 - The minimum amount of information to answer your inquiry





Provider Inquiry Unit

- ▶ Hours of operation:
 - Monday through Friday
 - ▶ 8 A.M. until 5 P.M.
- **▶** Telephone number: (866) 752-9233
- Correspondence address:
 - **ACS**
 - **▶** Attention: Provider Inquiry Unit
 - P.O. Box 34734
 - **Washington, DC 20043-4761**





Provider Outreach Training Schedule

- ► Introductory June 9, 2003
 - Thank you, for attending today's training.

- Detailed June 16 July 18, 2003
 - Electronic Claims Companion Guides
- ▶ Software Aug 1 Aug 31, 2003
 - WINASAP2003





Questions?





Electronic Data Interchange

ACS EDI Gateway, Inc.





Purpose

- ► To provide an overview of
 - ACS EDI Gateway, Inc
 - Trading Partner Management
 - Enrollment process
 - Community outreach
 - EDI Support Unit





- Enrollment Packets
 - Enroll through EDI Gateway, Inc. via:
 - **▶ EDI Enrollment Packet**
 - Demographics and contact information
 - Submission methods
 - Transactions
 - Response Retrieval
 - Obtain via:
 - ACS EDI Support Unit at 866.775.8563, Monday through Friday, 8 a.m. to 5 p.m. EST
 - Download from website www.acs-gcro.com





- **EDI Provider Enrollment Packet**
 - Individual
 - Group





- **EDI Submitter Enrollment Packet**
 - Software Vendor
 - Billing Agent
 - Clearinghouse





- Community Outreach
 - ACS EDI Gateway Business Analysts
 - Training
 - Services
 - Software
 - Research Issues
 - Format/reject related issue





- Community Outreach
 - Companion Guides
 - Data clarification
 - ASC X12N Transaction Set Implementation Guides
 - Testing
 - Established testing strategy and process
 - Reduces number of invalid transactions
 - Mitigates fraud and abuse risk
 - Approved vendors





- Community Outreach
 - ACS EDI Gateway Support Unit
 - Technical assistance with software, hardware, and transmission issues
 - Data Exchange Services
 - Informational Services
 - Enrollment of submitters
 - ▶ 866.775.8563, Monday through Friday, 8 a.m. to 5 p.m. EST





- Call ACS EDI Support Unit
 - **866.775.8563**
 - Request ACS EDI Gateway Trading Partner Enrollment Packets
 - Verify status of EDI Trading Partner Enrollment Forms
 - Request logon information
 - Verifying confirmation receipt for electronic claims submission



- **Call ACS EDI Support Unit**
 - 866.775.8563
 - Download, install, and train on WINASAP2003 software
 - Retrieve electronic responses via iDEx
 - Remedy electronic transmission difficulties





- When to call Provider Inquiry
 - 866.752.9233
 - Billing questions related to policy
 - **▶** Electronic Funds Transfer (EFT)
 - Paper claims processing
 - Medicaid program enrollment











This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are subject to numerous risks and uncertainties, many of which are outside the Company's control. As such, no assurance can be given that the actual events and results will not be materially different than the anticipated results described in the forward-looking statements. Factors could cause actual results to differ materially from such forward-looking statements. For a description of these factors, see the Company's prior filings with the Securities and Exchange Commission, including the most recent Form 10-K. ACS disclaims any intention or obligation to revise any forward-looking statements, whether as a result of new information, future event, or otherwise.





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